



903 SOUTH MAIN STREET • P.O. BOX 460 • MIDDLEBURY, IN 46540 • TELEPHONE: (800) 945-4787 • WWW.STARCRAFTRV.COM

November 2016

IMPORTANT SAFETY RECALL
NHTSA Recall Campaign # 16V-786

Dear Valued Starcraft Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Starcraft has decided that certain Model Year 2017 AR-ONE travel trailers fail to conform to Federal Motor Vehicle Safety Standard number 120 "Tire selection and rims and motor home/ recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR of more than 4,536 kilograms (10,000 pounds)" Affected units were manufactured March 1, 2016 through August 5, 2016. The Federal ID, Cargo Carrying Capacity and Tire Label incorrectly note the travel trailer has 2 axles when the unit was built with 1 axle.

The remedy is replacement of the current Federal Id Label, Cargo Carrying Capacity and Tire Label showing the unit was built with 1 axle.

Our records show the following Starcraft units are affected by this recall and are currently part of the inventory at your dealership and require the Recall repair prior to being sold. The correct labels for the units listed below are included with this letter.

Serial numbers

Dealer Campaign Responsibility

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration information to Jayco.

If you have any questions, please contact Starcraft Customer Service 800-945-4787 for further instructions. All pertinent documents regarding this recall are available on Star Connect under the Service and Parts tab.

We apologize for any inconvenience this may cause. However, we have taken this action in the interest of our Customers' safety.

Sincerely,
Starcraft